Introducing Clio Payments to Australia

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As the legal industry rapidly evolves, Clio has remained at the forefront of this change. Our mission to transform the legal experience for all means we continually seek out and develop solutions for lawyers and their clients, leading us to consistently introduce technologies that pave the way for firms to deliver exceptional client-centred experiences.

Today, we are delighted to offer Clio Payments to our Australian customers. With Clio Payments, Australian lawyers and legal professionals will be able to accept online payments through an all-in-one platform, Clio Manage, providing them with a transparent and real-time view of transactions.

While the legal industry has gone through a transformational and positive shift in response to the challenges faced in recent years, getting paid is still the strongest point of friction in the lawyer-client relationship. Many legal clients in Australia currently encounter friction when paying for legal services. Lawyers are experiencing this friction too. Clio's 2024 Legal Trends Report highlights the challenges lawyers face in collecting payments efficiently, with too many hours lost to non-billable tasks like payment follow-ups. In Australia, research similarly shows that administrative burdens—such as managing accounts receivables, reconciling payments and chasing collections —are a top pain point, especially for small firms and sole practitioners.

Clio Payments will transform this reality. We've already seen the remarkable impact it's had globally. Since launching in the U.S., Canada, and the UK, Clio Payments has helped our customers get paid faster, reduce time spent chasing unpaid bills, and reclaim valuable time to grow their firms and enhance client experiences.

Now, Australian lawyers and legal professionals can experience the same benefits. With Clio Payments, they can:

- Accept payment online within Clio, securely and in compliance with legal regulations and trust accounting requirements.
- Make it easy for clients to pay their bills, by including payment links directly in client bills, through their law firm website, in emails, on-the-go with QR codes, or through Clio's secure client portal.
- Clio Payments accepts debit and credit cards, Google Pay, Apple Pay, and EFT.
- Get paid faster and spend less time on collections, reducing friction and freeing up time to focus on what matters.

It's time for your law firm to manage payments securely and effortlessly, in one place. It's time to give your clients what they're looking for—online, flexible payment options that feel like the low-friction e-commerce checkout experiences they've become accustomed to.

Whether you're a sole practitioner or whether you're managing thousands of cases, Clio enables your law firm to get paid so you can focus on what matters most—your legal clients.

About Clio

Clio is the global leader in legal AI, powering legal work across the profession, from law firms of every size to corporate legal teams, government agencies, and courts. Its Intelligent Legal Work Platform unites the business and practice of law, connecting the people, information, and processes behind legal work. Clio's AI brings the context together with legal sources drawn from Clio Library, a growing collection of more than one billion legal documents. Over 400,000 legal professionals in more than 130 countries rely on Clio to run their legal world. Learn more at www.clio.com.